

**Note to our Native American members:** IHS, 638, and other tribal health facilities will be included at in-network rates, even if they are not listed as part of our network.

### Search by provider name

To find a specific provider, enter part or all of the provider's first name or last name in the text box. Click *Submit*. To limit your search results, use the location and the name fields together.

### Find a provider near you

Enter your ZIP code and choose a mile radius.

### Search by gender

To search for a provider by gender, click the dropdown menu and choose *Male* or *Female*.

### Search by specialty

Choosing a specialty category will expose a new box with more descriptive sub-specialties for more specific results.

### Search by medical group

Enter the name of the medical group in the *Medical Group* text box and click *Submit*. All providers affiliated with the searched medical group will be displayed.

### Accepting new patients

Check the box for *Accepting New Patients*. Click *Submit*. A list of all providers who accept new patients will appear.

### Languages spoken by provider

Members can assume that all providers speak English. To find a provider who speaks a language other than English, click on the dropdown arrow on the *Second Language* box. Choose the second language. Click *Submit*.

### Locations

All locations at which a provider practices will be displayed when a provider search is completed.

### Search for hospitals or organizations

First, click the *Organization* tab. Then enter a ZIP code and mile radius, or a search keyword, or both. Click *Submit*.

### Hospital affiliation, medical group affiliation, and board certification

Information such as a provider's hospital affiliations, medical group affiliations, and board certification are listed on their details page. You can reach the details page by selecting the provider's name on the results page.

### How We Update Our Directory and Validate Data

NMHC updates its data within 30 calendar days of receiving new information from either source, and provides the source, frequency of validation, and limitations for each of the following:

- **Name/address/phone:** Except where noted, all information about this provider's name, gender, hospital affiliation, office location, languages, and acceptance of new patients is self-reported by the provider. NMHC updates this information only upon the provider's request. NMHC validates the accuracy of this information at least annually.
- **Specialty:** Specialty is self-reported by the provider and verified during credentialing when he or she first joins the network. The doctor verifies his or her training in the specialty or his or her board certification status. NMHC

### These tips should help make your provider search easier.

- Be sure to select either the "Individual" or the "Organization" tab at the top of the search page.
- You don't have to enter the provider's full name. You can enter part of the first or last name.
- Always enter your zip code and select a value from the "Within" drop-down menu.
- Do not check the "Accepting new patients" box.
- Be sure to select an option from the "Specialty Category" drop-down menu, even if you are looking for a PCP. Then choose an option from the drop-down menu that appears to the right of "Specialty Category."

validates the accuracy of this information at least annually and formally during the credentialing process every three years.

- **Additional locations:** If the provider has additional offices, the directory will list them. NMHC validates the accuracy of this information at least annually and formally during the credentialing process every three years.
- **Board certification:** Board certification is voluntary. A board-certified doctor, after completing residency training in his or her specialty, has passed an exam and has met all the requirements established by the board. The American Board of Medical Specialties or the American Osteopathic Association verifies this information when the doctor first joins the network and at least every three years thereafter. You can verify the doctor’s current board status by visiting [www.abms.org](http://www.abms.org). Members can check the most current board certification status of a provider by going to the [ABMS](http://www.abms.org), [American Medical Association](http://www.abms.org), or [AQA](http://www.abms.org) websites. NMHC validates the accuracy of this information at least annually and formally during the credentialing process every three years.
- **Hospital affiliation:** Hospital affiliation displayed on this page doesn’t necessarily indicate that the hospital is in-network. **Please conduct a hospital search to confirm the hospital is in-network for your benefit plan.** NMHC validates the accuracy of this information at least annually and formally during the credentialing process every three years.
- **Medical group affiliation (if applicable):** NMHC validates the accuracy of this information at least annually and formally during the credentialing process every three years.

**The following providers are included in our provider directory for all plans and metal levels:**

All of our health plans are designed based on specific criteria, as well as New Mexico state regulatory criteria that we apply to select participating primary care providers and providers across the following specialties. Additional specialists are included if they meet our credentialing requirements to ensure members have access within a reasonable distance to the number and types of providers needed. Specialists as noted within the grid include those that meet minimum standards for clinical quality measures.

MEDICAL/SURGICAL		BEHAVIORAL HEALTH
<b>Physician</b>	Doctor of Osteopathy Medical Doctor	Doctor of Osteopathy Medical Doctor (Psychiatrists)
<b>Allied Professional</b>	Acupuncturist Anesthesiology Assistant Audiologist Certified Diabetic Educator Certified Nurse Midwife Certified Nurse Practitioner Certified Physician Assistant Certified Registered Nurse Anesthetist Chiropractor Dentist Doctor of Naprapathy Doctor of Oriental Medicine Occupational Therapist Optometrist Oral Maxillofacial Surgeon Oral Surgeon Physical Therapist Podiatrist Registered Dietician Speech Therapist/Pathologist	Alcohol and Drug Abuse Counselor Certified Psych Nurse Specialist Clinical Psychologist Marriage Family Therapist Mental Health Counselor Professional Art Therapist Social Worker

Note: NMHC’s selection criteria for hospitals and our selection criteria for providers is the same for all plans, whether purchased on or off the exchange.

The following facility and ancillary providers are included in our provider directory for all plans and metal levels:

**ORGANIZATIONAL PROVIDER TYPES**

Air Ambulance Facilities  
Ambulatory Surgical Center (Freestanding)  
Behavioral Health: Ambulatory Center  
Behavioral Health: Hospital and Partial Hospitalization Program  
Behavioral Health: Substance Use Disorder Rehabilitation Facility  
Birthing Center  
Durable Medical Equipment Provider  
Free-Standing Radiology Centers: MRI, Mammography, CT, X-Ray, Ultrasound  
Home Health Agencies  
Hospice Provider  
Hospital: Acute Care, Rehabilitation, Long-Term Care, Children's  
Infusion Center  
Laboratories: Pathology, Clinical, Genetic, Drug Testing, Draw Stations  
Prosthetics and Orthotics  
Skilled Nursing and Long-Term Care Facility  
Sleep Study Center  
Urgent Care Centers

**How We Select Hospitals for Our Network**

All NMHC health plans and metal levels (e.g., Gold, Silver, Bronze) both on and off the Exchange provide members with access to hospitals that were selected based on specific criteria. First we look at the number of hospitals in the counties where our plan provides coverage to members. We make sure that members can access our hospitals within a reasonable distance and drive time.

When choosing hospitals to include in all of our plans and metal levels, we also review the performance of hospitals using the following measures from nationally recognized sources such as [The Joint Commission](#), [CMS Medicare](#), and [The Leapfrog Group](#).

Note: NMHC's selection criteria for hospitals and our selection criteria for providers is the same for all plans, whether purchased on or off the exchange.