new mexico health connections

New Mexico Health Connections • P.O. Box 36719 • Albuquerque, NM 87176

APPLICATION FOR HEALTH COVERAGE – INDIVIDUAL PLAN

Contact us online: www.mynmhc.org/Contact_Us.aspx or by phone at 1-844-391-0715.
Apply for coverage online at www.mynmhc.org, fax to 1-888-523-0043, or submit by mail to the address above.
To avoid potential delays, please print legibly.

COVERAGE INFORMATION	
Application Type:	☐ New Coverage ☐ Open Enrollment ☐ Special Enrollment*
Requested Effective Date (required):	_____/_____/_____(MM/DD/YYYY) Coverage will be effective on the first day of the month following receipt of this completed Application, provided that this completed Application is received by NMHC by the 15th of the previous month, unless a later effective date is requested.

*Proof of eligibility for special enrollment will be required. Information on eligibility for special enrollment periods is available at www.mynmhc.org.

PRIMARY INSURED INFORMATION			
Instructions: Please type or print using black or blue ink. Please fill out the entire application for each person for whom coverage is being sought. If a person is currently enrolled in Medicare, this application should not be completed for that enrolled individual. If additional pages are needed to fully complete this application please attach, sign, and date each page. **For child-only coverage, please list the youngest child as the Primary Applicant.**			
First Name:	Middle Initial:	Last Name:	
Social Security Number:	Date of Birth:	Current Age:	Sex: ☐ M ☐ F
Physical Address:		City:	
County:	State:	Zip:	
Mailing Address (if different):		City:	
County:	State:	Zip:	
Primary Phone:	Alternate Phone:	Email:	
Preferred spoken language if other than English:			
Ethnicity (optional): ☐ American Indian/Alaskan Native ☐ Asian/Pacific Islander ☐ Black/African American ☐ Hispanic ☐ White ☐ Multiracial			

DEPENDENT INFORMATION

Complete ONLY if your spouse/partner and/or child(ren) under the age of 26 (older if medically disabled) are applying for coverage. If there is not enough space provided, please attach additional family information. Please sign and date the additional sheet. Social Security Numbers (or document numbers for any legal immigrants) are **required** for anyone applying for health insurance. *Proof of eligibility for Court-Ordered Dependents will be required.

Name (First, MI, Last)	Gender	Social Security Number	Relationship to Applicant	Disabled?	Birth Date (MM/DD/YY)
	☐ M ☐ F		☐ SPOUSE/PARTNER	☐ Y ☐ N	
	☐ M ☐ F		☐ CHILD ☐ COURT ORDER	☐ Y ☐ N	
	☐ M ☐ F		☐ CHILD ☐ COURT ORDER	☐ Y ☐ N	
	☐ M ☐ F		☐ CHILD ☐ COURT ORDER	☐ Y ☐ N	
	☐ M ☐ F		☐ CHILD ☐ COURT ORDER	☐ Y ☐ N	

Are all applicants U.S. citizens or U.S. nationals?	☐ Y ☐ N* Applicant Name: _____ *If No, proof of eligible immigration status for applicant is required. Immigration document type: _____ Document ID number:

Will you or any applicants listed have other medical coverage in addition to this plan? ☐ Y ☐ N
If yes, name: _____ Type of coverage: ☐ Medicare ☐ Medicaid ☐ Other Individual Coverage
☐ Employer Group Coverage ☐ Other: _____

Primary Applicant Name: _____

Name of the legal guardian or parent responsible for carrying health insurance for the child:			
If the primary applicant is under the age of 18, provide the name and mailing address of the legal guardian or custodial parent:			
Legal Guardian or Custodial Parent's Name:		Mailing Address (if different):	
City:	County:	State:	Zip:
Home Phone:	Alternate Phone:	Email:	

PLAN SELECTION (required, select only one)	
All family members listed on this application must be enrolled on the same plan. Please use a separate application if a different plan is requested for a family member.	
Care Connect Gold HMO	☐ Gold Plus ☐ Gold Essential
Care Connect Silver HMO	☐ Silver Plus ☐ Silver ☐ Silver HDHP
Care Connect Bronze HMO	☐ Bronze Plus ☐ Bronze Essential ☐ Bronze HDHP
Catastrophic Plan HMO	☐ Only for individuals under 30 years of age, or a person 30 years of age or over holding a Certificate of Exemption.

PAYMENT INFORMATION

Coverage will not be effective until the first month's premium payment is received. How will you make your first month's premium payment?

☐ Check or Cashier's Check – please submit with your application

☐ Automatic monthly bank draft

☐ Debit Card or Visa/MasterCard

☐ Visa ☐ MasterCard ☐ Discover

Card number _____ Expiration date _____ Security code _____

How will you make your future payments? (Email addresses are required for electronic payments. Email: _____)

☐ Automatic monthly bank draft

☐ Debit Card or Visa/MasterCard

I hereby authorize New Mexico Health Connections (NMHC) to initiate debit entries to the checking or savings account indicated below and request the financial institution named below to debit the same to such account. This information will be kept for ongoing payments and the account listed will be drafted for the monthly premium amount. I am an authorized signor on the account indicated below:

Account Type: Checking ☐ Savings ☐ (Account will be drafted on the first business day of the month.)

Name of Financial Institution	Address of Financial Institution
Name of Account/Name on Account	
Financial Institution Transit Routing Number (9 digits – see diagram below)	Account Number (See diagram below)

FOR CHECKING ACCOUNTS ONLY:

If using a checking account, you must attach a voided check for financial institution and account information verification.

Your Name Check #123

Your Address

Your City, State, Zip Date:_____

Pay to the order of:

Please attach an unsigned voided check here (if applicable)

In the amount of: Dollars

Financial Institution Name

For:

|: 123456789 :| 00998765432

This is your bank's Transit Routing Number. This is your Account Number.

This authorization will remain in effect until New Mexico Health Connections has received written notification of its termination in such time and in such manner as to afford New Mexico Health Connections a reasonable opportunity to act on it.

Primary Applicant Name: _____

TERMS AND CONDITIONS

By signing this application, it is consented by all applicants, to the extent permitted by applicable law, to the release of or use of Protected Health Information (PHI)* (as defined below) by any person or entity including, without limitation, practitioners, pharmacies or pharmacy benefit managers, providers, health information exchanges, and insurance companies to NMHC or its designees for any permitted purpose, including but not limited to insurance eligibility, quality assurance, utilization review, processing of claims, financial audits or other purposes related to the treatment, payment, or healthcare operations activities of NMHC. It is understood that it may be necessary for the parties administering the plan in which I/we are enrolling to obtain and/or provide to others this PHI. Therefore:

1. It is authorized that any person or entity having PHI to provide any such PHI upon request to NMHC and its participating providers, or any entity performing a service for the purpose of eligibility determination under the plan, the administration of the plan, the performance of any NMHC program or operation or assessing of healthcare services and supplies.
2. It is authorized for NMHC to disclose any PHI to any person, company, or entity when it determines that such disclosure is necessary or appropriate for the administration of the Plan, the performance of NMHC programs or operations, assessing quality and accessibility of healthcare services and supplies, or reporting to third parties involved in plan administration.
3. I know that I must tell NMHC if anything changes (and is different than) what I wrote on this application. I can visit www.mynmhc.org or call 1-855-7MY-NMHC to report any changes. I understand that a change in my information could affect the eligibility for member(s) of my household.

*Protected Health Information includes, with respect to me and/or a covered dependent/minor child, any individually identifiable health information, including but not limited to medical, dental, mental health, substance abuse, communicable disease, Acquired Immune Deficiency Syndrome (AIDS) and Human Immunodeficiency Virus (HIV) related information, as well as any disability- or employment-related information.

By completing this form:

- I understand that I represent my current and continuing authority to act on behalf of myself and all dependent(s) listed on this form.
- I acknowledge that I have read all sections of this Application, and I certify on behalf of my eligible family dependents and myself that the answers contained in this Application are complete and accurate to the best of my knowledge.
- I understand that my answers, together with any supplements or additional pages, are the basis for the certificate or policy that is issued. I agree that no insurance will be effective until the date specified by the carrier on the certificate or policy.
- I understand that any intentional misrepresentation relied upon by the carrier may be used to deny a claim. I further understand that this contract can be voided if, within the first 24 months from the date of the policy or certificate, it is determined that I or a family member made an intentional misrepresentation in this application. I acknowledge that no one applying for coverage on this application is incarcerated (detained or jailed).
- **ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRADULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILITY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.**
- At any time when New Mexico Health Connections is entitled to rescind coverage already in force, or is otherwise permitted to make retroactive changes to this Policy due to an act, practice or omission that constitutes fraud or making an intentional misrepresentation of material fact on this application, New Mexico Health Connections may at its option make an offer to reform the policy already in force and/or change the rating category/level.
- I understand this Authorization is valid for two years from today, or until I terminate coverage. I understand that I have the right to revoke the Authorization at any time, in writing, by contacting New Mexico Health Connections. Any revocation will not affect the activities of the Company prior to the date such revocation is received by the Company.
- I understand that I may request a copy of this Application by contacting New Mexico Health Connections at 1-855-7MY-NMHC. I agree that a photographic copy of this Application shall be as valid as the original. A legible facsimile signature shall have the same force and effectiveness as the original. This document, or the information contained herein, will become a part of the contract when coverage is approved and issued.
- I understand that covered benefits, utilization management procedures, and plan exclusions and limitations are subject to the plan's Evidence of Coverage (EOC) and/or Summary of Benefits and Coverage (SBC). These documents are available at www.mynmhc.org/individual-plan-documents.aspx. I also may contact New Mexico Health Connections at 1-855-7MY-NMHC, Monday through Friday, 8:00 a.m. to 5:00 p.m., to request a printed copy of these documents.

_____ _____

Signature of Primary Applicant/Parent or Legal Guardian for Child-Only Plans Required

Date Signed

_____

Printed Name

AGENT/PRODUCER INFORMATION	
Name:	Agent ID (NPN):
Agency Name:	Phone:

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Language Assistance Services
Servicios de acceso al idioma

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-769-6642 (TTY: 711).
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-769-6642 (TTY: 711).
Navajo	Díí baa akó nínízin: Díí saad bee yánílti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-855-769-6642 (TTY: 711.)
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-769-6642 (TTY: 711).
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-769-6642 (TTY: 711).
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-769-6642（TTY：711）。
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-769-6642 (رقم هاتف الصم والبكم:711).
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-769-6642 (TTY: 711) 번으로 전화해 주십시오.
Tagalog-Filipino	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-769-6642 (TTY: 711).
Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-855-769-6642（TTY: 711）まで、お電話にてご連絡ください。
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-769-6642 (ATS : 711).
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-769-6642 (TTY: 711).
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-769-6642 (телетайп: 711).
Hindi	सावधानी: यदि आप अंग्रेजी बोलते हैं, तो भाषा सहायता सेवाएं निःशुल्क, आपके लिए उपलब्ध हैं। 1-855-769-6642 पर कॉल करें (टीटीवी: 711)।
Farsi	**توجه**: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-855-769-6642 (TTY: 711) تماس بگیرید.
Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-855-769-6642 (TTY: 711).

Notice of Non-Discrimination and Accessibility
Aviso de no discriminación y accesibilidad

The following is a statement describing nondiscrimination for NMHC and the services it provides to its clients and members.

- We do not discriminate on the basis of race, color, national origin, age, disability, or gender in our health programs or activities.
- We provide help free of charge to people with disabilities or whose primary language is not English. To ask for a document in another format such as large print, or to get language help such as a qualified interpreter, please call NMHC Customer Service at 1-855-769-6642, Monday through Friday, 8:00 a.m. to 5:00 p.m. TTY: 1-800-659-8331.
- If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can send a complaint to: NMHC Compliance Hotline, 2440 Louisiana Blvd. NE, Suite 601, Albuquerque, NM 87110. Phone: 1-855-882-3904. Fax: 1-866-231-1344.

You also have the right to file a complaint directly with the U.S. Dept. of Health and Human Services online, by phone, or by mail:

- Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.
- Phone: Toll-free: 1-800-368-1019, TDD: 1-800-537-7697
- Mail: U.S. Dept. of Health & Human Services, 200 Independence Ave. SW, Room 509F, HHH Bldg., Washington, DC 20201

Aviso de no discriminación y accesibilidad

A continuación presentamos una declaración que resume la norma de no discriminación de NMHC y los servicios que prestamos a nuestros clientes y asegurados.

- No discriminamos por la raza, el color, el origen nacional, la edad, las discapacidades o el sexo en nuestras actividades o programas de salud.
- Ayudamos gratuitamente a las personas que tienen discapacidades o cuyo idioma nativo no es el inglés. Para pedir un documento en otro formato, como en letra grande, o para recibir la ayuda de un intérprete calificado, favor de llamar al Centro de Atención al Cliente de NMHC al 1-855-769-6642, para los servicios TTY llame al 1-800-659-8331, de lunes a viernes, de las 8:00 de la mañana a las 5:00 de la tarde.
- Si usted cree que no hemos prestado estos servicios o que le hemos discriminado de alguna otra manera por su raza, color, origen nacional, edad, discapacidad o sexo, puede enviar una queja a: NMHC Compliance Hotline, 2440 Louisiana Blvd. NE, Suite 601, Albuquerque, NM 87110. Teléfono: 1-855-882-3904. Fax: 1-866-231-1344.

Además tiene derecho a presentar una queja directamente al Departamento de Salud y Servicios Humanos de los EE. UU. [*U.S. Dept. of Health and Human Services*] ya sea en línea, por teléfono o por correo:

- En línea: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Los formularios de queja están a su disposición en: http://www.hhs.gov/ocr/office/file/index.html.
- Por teléfono: Línea telefónica gratis: 1-800-368-1019, TDD: 1-800-537-7697
- Por correo: U.S. Dept. of Health & Human Services, 200 Independence Ave. SW, Room 509F, HHH Bldg., Washington, DC 20201