



**IMPORTANT INFORMATION ABOUT  
THE NMHC PROVIDER PORTAL**

April 12, 2019

Dear Provider,

Effective April 15, 2019, New Mexico Health Connections will switch to a new provider portal, **Identifi Health Plan**.

New features in the Identifi portal will enhance your ability to view prior authorization status and make it easier to submit new prior authorization requests. These new features will include:

- The ability to request concurrent reviews electronically.
- The ability to add additional clinical documentation after submission.
- Additional editing functionality, such as the ability to extend dates of service.
- The option to save and finish later.
- The ability to submit prior authorizations online. **Note: The rollout of this feature has been delayed for two weeks. You should be able to submit prior authorizations online by April 29.**

Please visit our website at [www.mynnhc.org/prior-authorization-requests.aspx](http://www.mynnhc.org/prior-authorization-requests.aspx) to access our training information on the new system.