



**IMPORTANT INFORMATION:
PAPER CLAIMS ADDRESS CHANGE**

January 3, 2019

Dear Provider,

Effective immediately, please send all New Mexico Health Connections paper claims submissions to the following address:

New Mexico Health Connections
P.O. Box 211468
Eagan, MN 55121

The Corpus Christi, TX claims office has closed. The United States Postal Service will stop forwarding mail from the Corpus Christi office on March 1, 2019.

We recommend that you use electronic submission for all of your claims. Our electronic claims clearinghouse is **Change Healthcare**, and our payer ID is **45129**. If you are interested in electronic claims submission, please work with your clearinghouse to ensure it can file claims with Change Healthcare.

If you need help getting started with electronic claim submission, please visit mynmhc.org/provider-resources.aspx for the Change Healthcare Electronic Remittance Advice (ERA) Guide, ERA Provider Setup Form, and Claims and Eligibility Quick Reference Guide. You also may contact your New Mexico Health Connections Provider Services Representative.

Thank you for your cooperation.

Sincerely,

Donna Martinez, MBA
Director of Provider Services

ID0672-1218